

Richard Suls
computer consultant



INVOICE

Invoice Date: 05/08/2017

Due Date: 06/07/2017

Richard Suls - Curiosity Inked, LLC
461 Greenville Avenue
Johnston, RI 02919
401.270.3785

Bob Berkelhammer

Description	Time/Quantity	Rate (USD)	Tax	Total
> 3/11	1	\$ 100.00	No Tax	\$ 100.00

Could not log on to his VPN using Firefox. Firefox 52 dropped support for NPAPI plugins. FF ESR retains this support, so I installed that instead. Should be good until 2018, based on my interpretation of the lifecycle document for FF ESR. There was also a laptop that would not connect to the wireless internet. Had to restart it and then could deactivate airplane mode. I did the same FF reinstallation on there to make the VPN work again. Also set FF on both machines to require confirmation for update, just in case. Contacted Barracuda, the vendor of the VPN, to check with them on whether they were going to use another method of connecting to the VPN in the future.

Subtotal: \$ 100.00

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