

**Richard Suls**  
computer consultant



# INVOICE

Invoice Date: 08/08/2017

Due Date: 09/07/2017

Richard Suls - Curiosity Inked, LLC  
461 Greenville Avenue  
Johnston, RI 02919  
401.270.3785

## Milestones Pediatric Dentistry

Carolyn Lubrano  
696 Newport Avenue  
Attleboro, MA 02703

Description	Time/Quantity	Rate (USD)	Tax	Total
› 8/7	5	\$ 100.00	No Tax	\$ 500.00
4p - 8p +1hr - Server crashed. Tested for reason, discovered bad motherboard. Recovered data from server hard drive. Copied data from the server's hard drive to the temp server (bashful).				
› 8/8	1.75	\$ 100.00	No Tax	\$ 175.00
7a - 845a - with Eaglesoft's help brought the temp. server online and connected all the workstations to it. Confirmed all workstations able to access internet.				
› 8/14	6.25	\$ 100.00	No Tax	\$ 625.00
920a - 1145a - setup server. Moving data to backup device. Recover password to grumpy & 715p - 1230a - 1.25hrs (meal) - Migrate data to new server. Connect clients to new server.				
› 8/15	1.5	\$ 100.00	No Tax	\$ 150.00
7a - 8a: Remote with Eaglesoft support. All data had been restored, and client settings fixed.... Needed some assistance from Eaglesoft rep to figure out why the clients could not connect to the server.				
10a - 1030a - Remote: Xray machine was not pulling up images.				
› 8/18	1	\$ 100.00	No Tax	\$ 100.00

Description	Time/Quantity	Rate (USD)	Tax	Total
620p - 720p				
Discovered source of X-ray file save problems. Left X-ray logged in as machine user, which had been properly configured for eaglesoft. Machine was then logged in as clubrano, which had no been properly configured for new server.				
Relinked xray images to proper place.				
Accountant machine not logging in correctly as result of server crash. Using Linux based tool reset local password and obtained access to PC. Properly added to domain. Tested.				
› 8/22	1.5	\$ 100.00	No Tax	\$ 150.00
Remote: 9:15a - 10:45a - Two computers that were working on Eaglesoft stopped working this morning. Fixed one by unjoining and rejoining domain. The other was connected via wifi and needed the network cable reseated.				
Attempted to fix HP Fax folder and missing brother printer. Requires in person visit.				
› 8/24	4.75	\$ 100.00	No Tax	\$ 475.00
9a - 145p				
Fix fax machine link to Pc				
Reconnected brother printer to network and confirmed shared with grumpy and bashful				
Fixed hp printer. Advised replace with laser mfc				
Fixed back computers and X-ray machine. Different user logins were breaking eaglesoft setup. Advised users to login with machine name (do not change what's there) and standard password.				
Reviewed security in light of 201 CMR 17.00. Installed simple intrusion detection as placeholder for better IDS.				
Worked with lighthouse to get their software relinked with eaglesoft.				
› 8/28	2	\$ 100.00	No Tax	\$ 200.00
1145a - 145p				
Created list of logins for each machine.				
Fixed bashful printer not working (bitdefender firewall)				
Fixed and tested two front machines and doc in light of submitting claims				
Confirmed Dr Lubrano laptop encrypted in light of new Mass law.				
Subtotal:				\$ 2,375.00
Total:				\$ 2,375.00
Due Date: 09/07/2017				