

Richard Suls
computer consultant



INVOICE

Invoice Date: 08/20/2020

Due Date: 09/19/2020

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Johnston, RI 02919
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Robert Krause
186 Upton Ave
Providence, RI

Description	Time/Quantity	Rate (USD)	Tax	Total
› Epson WF	2	\$ 100.00	No Tax	\$ 200.00

Multifunction unit. Was throwing errors that scanner could not be found/used. This was stopping all function of the unit. Error 100016. Discovered that this occurs because printing software resets the scanner each time a print occurs.

Took entire unit apart to find no physical errors. Reset unit hardware/firmware and was able to clear error code. Upon test printing, error code came back. Was able to finally clear error code by opening and closing the scanner ADF before a print, and again after a print.

Serial X2TY0186259

Subtotal: \$ 200.00

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