

Richard Suls
computer consultant



INVOICE

Invoice Date: 08/08/2017

Due Date: 09/07/2017

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Milestones Pediatric Dentistry

Carolyn Lubrano
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Attleboro, MA 02703

| Description | Time/Quantity | Rate (USD) | Tax | Total |
|---|---------------|------------|--------|-----------|
| › 8/7 4p - 8p +1hr - Server crashed. Tested for reason, discovered bad motherboard. Recovered data from server hard drive. Copied data from the server's hard drive to the temp server (bashful). | 5 | \$ 100.00 | No Tax | \$ 500.00 |
| › 8/8 7a - 845a - with Eaglesoft's help brought the temp. server online and connected all the workstations to it. Confirmed all workstations able to access internet. | 1.75 | \$ 100.00 | No Tax | \$ 175.00 |
| › 8/14 920a - 1145a - setup server. Moving data to backup device. Recover password to grumpy & 715p - 1230a -1.25hrs (meal) - Migrate data to new server. Connect clients to new server. | 6.25 | \$ 100.00 | No Tax | \$ 625.00 |
| › 8/15 7a - 8a: Remote with Eaglesoft support. All data had been restored, and client settings fixed.... Needed some assistance from Eaglesoft rep to figure out why the clients could not connect to the server. 10a - 1030a - Remote: Xray machine was not pulling up images. | 1.5 | \$ 100.00 | No Tax | \$ 150.00 |
| › 8/18 | 1 | \$ 100.00 | No Tax | \$ 100.00 |

| Description | Time/Quantity | Rate (USD) | Tax | Total |
|-------------|---------------|------------|-----|-------|
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620p - 720p

Discovered source of X-ray file save problems. Left X-ray logged in as machine user, which had been properly configured for eaglesoft. Machine was then logged in as clubrano, which had no been properly configured for new server.

Relinked xray images to proper place.

Accountant machine not logging in correctly as result of server crash. Using Linux based tool reset local password and obtained access to PC. Properly added to domain. Tested.

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| › | 8/22 | 1.5 | \$ 100.00 | No Tax | \$ 150.00 |
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Remote: 9:15a - 10:45a - Two computers that were working on Eaglesoft stopped working this morning. Fixed one by unjoining and rejoining domain. The other was connected via wifi and needed the network cable reseated.

Attempted to fix HP Fax folder and missing brother printer. Requires in person visit.

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| › | 8/24 | 4.75 | \$ 100.00 | No Tax | \$ 475.00 |
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9a - 145p

Fix fax machine link to Pc

Reconnected brother printer to network and confirmed shared with grumpy and bashful

Fixed hp printer. Advised replace with laser mfc

Fixed back computers and X-ray machine. Different user logins were breaking eaglesoft setup. Advised users to login with machine name (do not change what's there) and standard password.

Reviewed security in light of 201 CMR 17.00. Installed simple intrusion detection as placeholder for better IDS.

Worked with lighthouse to get their software relinked with eaglesoft.

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| › | 8/28 | 2 | \$ 100.00 | No Tax | \$ 200.00 |
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1145a - 145p

Created list of logins for each machine.

Fixed bashful printer not working (bitdefender firewall)

Fixed and tested two front machines and doc in light of submitting claims

Confirmed Dr Lubrano laptop encrypted in light of new Mass law.

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| Subtotal: | \$ 2,375.00 |
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| Total: | \$ 2,375.00 |
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